

Our hospital provides supervised observation for your pets when you are away or otherwise unable to do so. We willingly accept the serious responsibility involved in the care of your beloved pets.

WE WILL ...

1. Care for your pets with kindness and place their welfare above all other considerations.
2. Provide safety for all boarded pets by proper kennel design, excellent pet handling procedures, adequate separation, and by keeping all pet boarding areas free of potential hazards.
3. Provide vigilant supervision of all boarded pets by competent, conscientious staff and will respond to any sign of distress or emergency.
5. Provide individual water containers and clean water for each pet.
6. Provide an adequate and proper diet for each boarded pet.
7. Our veterinarian will provide professional assistance as necessary and appropriate. Should medical conditions arise in your absence, we will attempt to contact you before treatment, but will not delay or deny treatment if we are unable to contact you. Fees for such care will be added to your boarding bill.
8. Require proper immunizations for all boarders as a protection for *your* vaccinated pet.
9. Administer owner-provided or prescribed medication or diet in accordance with instructions.
10. Control parasites within the kennel environment.
11. Maintain environmental temperatures within healthful limits.
12. Provide ventilation to minimize possible exposure to harmful bacteria or viruses.
14. Provide sleeping areas, large enough for normal movements.
15. Provide exercise areas, safe, clean and large enough for your pet.

Our Pledge to You

1. We will honor our commitments to our clients, and will avoid inaccurate or misleading claims about the care, which we provide.
3. We will respect the confidential nature of our kennel/client relationship, and will not release client information to unauthorized individuals.
4. We continually strive to maintain and advance the competence of our staff by taking advantage of the educational opportunities available to us.